

Install the VPNConnect VPN

Installation

First, you'll need to install VPNConnect if you haven't already done so. This is a one-time setup.

Note: Click on this **Readme.txt** below if you are using Internet Explorer to download these files and are getting an error. Follow the instructions in this text document.

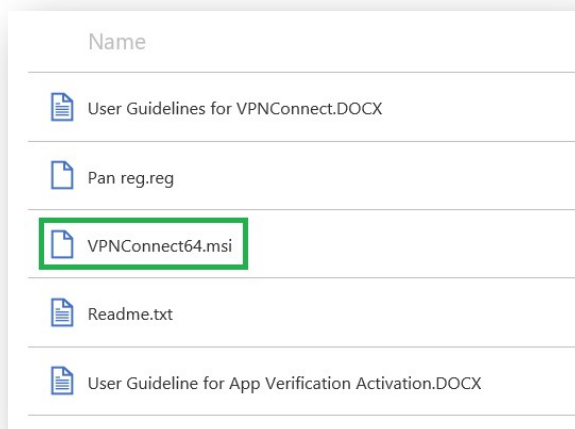


Readme.txt

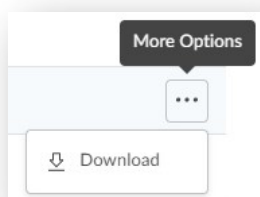
Alternately, use a different browser such a Chrome or Firefox and follow these instructions.

1. Click on this link to find the VC client, the *VPNConnect64.msi* file.

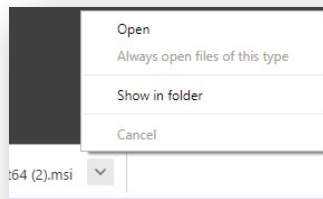
<https://THISLINKISANEXAMPLE.com/>



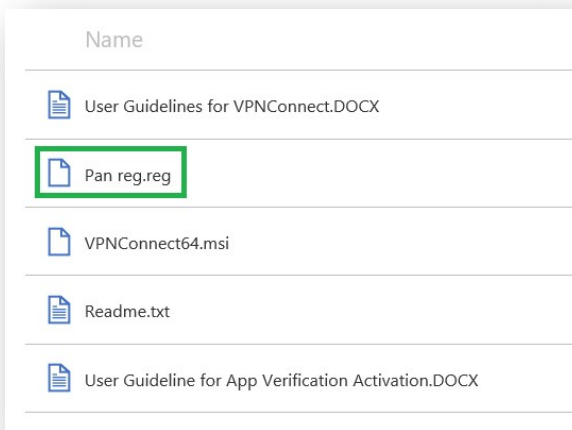
2. Click **More Options** and select **Download**.



3. Open the downloaded file to install the program. Below, we're using Chrome and selecting **v** to **Open** the downloaded file.



4. Return to the page where you downloaded the previous file and download the *pan reg.reg* file. This is a registry key file. <https://THISLINKISANEXAMPLE.com/>

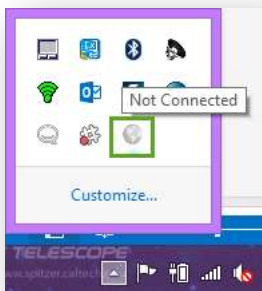


5. Once downloaded, double-click this file to update the registry.

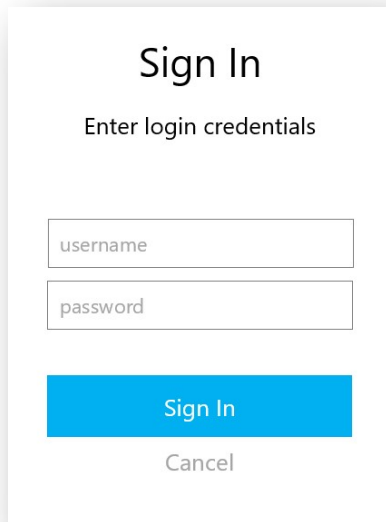
Using the VPN

You only need to install VPNConnect once. Below are instructions to login to the VPN.

1. In your notification icon tray, select the VPNConnect icon.



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2. Sign in using your credentials. This is typically the username and password you enter to log into your computer.



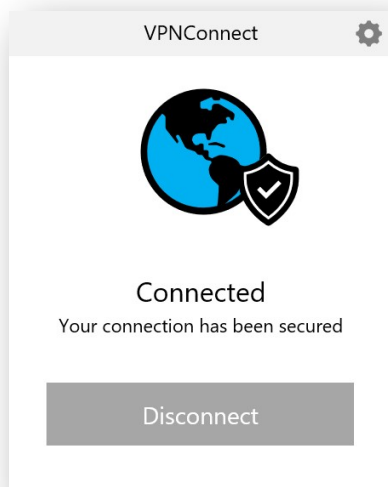
A white rectangular dialog box with a light gray border. At the top, the text "Sign In" is centered in a bold, black font. Below it, the text "Enter login credentials" is centered in a smaller, regular black font. There are two input fields: the first is labeled "username" and the second is labeled "password", both in a light gray font. Below the input fields is a blue button with the text "Sign In" in white. At the bottom of the dialog box is a "Cancel" link in a light gray font.

3. Once you've entered your credentials successfully, you'll be prompted for a second authentication such as the Okta multi-factor authentication (MFA) app for your phone. For more information on installing and using Okta MFA, see this document:



User Guide - Okta
Verify App - Installat

4. Enter the appropriate option: 1, 2, or 3 and click **Sign In**.
If you choose the **Verify Push** option, number 2, have your phone handy to approve the connection.
5. Once connected, VPNConnect will let you know you've successfully connected.



Note: You can verify your connection by selecting the VPNConnect icon in your notification icon tray.

